Complaint Form

Name of grower/company:	
No. of delivery note:	
Code of compost/substrate: Temperature of compost/substrate: Date of arrival to the place of unloading: Start time of unloading:	
Completion time of unloading:	
Description of the problem: …… …… …… …… …… …… …… …… …… …… …… …… ……	

Bio-Fungi Ltd. shall accept complaints regarding the phase II pleurotus substrate within 21 calendar days from the date of delivery, while in the case of phase III champignon compost the complaint deadline is 7 calendar days. Bio-Fungi Ltd. shall only accept written complaints that indicate the invoice number, the delivery note number, the delivery day and product code, as well as relevant photos. The fact that a complaint was submitted has no suspensive effect on the payment obligation of the Customer. If no written complaints are submitted in the aforementioned warranty period, Bio-Fungi Ltd. shall consider that the compost had been accepted by the Customer!

Date:

Signature